

Program Access

- All Covered Employees and Family Members Eligible, Regardless of Location or Relationship
- 24/7, 365 Days-a-year Dedicated Toll-Free Line, Always Live Answer
- Website, Mobile App, IM, Text, Chat, Email and Video Chat Access to Services



Assessment and Referral Services

- Unlimited Telephonic Assessment and Referral
- Up to 3 Face-to-Face Diagnostic and Short-Term Problem Resolution Sessions
- Global Network of 52,000+ Licensed Providers
- 24/7 Access to Clinicians for Urgent Matters

Legal and Financial Services

- Financial Consultation for *Unlimited* Number of Issues per Year
- Legal Consultation for *Unlimited* Number of Issues per Year, 25% Discount for Services Beyond Initial Consultation
- Online Legal and Financial Resource Center Including Document Preparation

Work-Life Benefits and Resources

- Unlimited Phone Assessment and Referral for Any Work-Life Need
- Unlimited Child, Elder, and Pet Care Referrals and Resources
- Unlimited Education, Personal Services, and Health and Wellness Referrals and Resources
- Unlimited Veteran Resources and Support Including Veteran Resource Website
- Online Resources and Tools for 100+ Work-Life Topics